

THE PATIENT'S NAVIGATOR

May 2022

Access Now - a program of the Richmond Academy of Medicine

Visit our Website



Total number of patients seen since Access Now began
16,976



Total current number of specialty care volunteers
1,187



Total reported value of donated care since Access Now began
\$62.6 million

Access Now hosts annual meeting for clinics



[Click here](#) to read **Access Now's 2021 annual report**, "Access Now: The path to medical care for the uninsured."

We remain grateful to the more than 1,000 physician volunteers and other specialty care providers who serve more than 2,100 low-income, uninsured patients. They do this thanks to the **generosity of our many donors**. Thank you!

Our annual report highlights some of the physicians, donors and patients who comprise Access Now, all supplemented by a small but dedicated staff who makes sure all patients get the care they need. Staff coordinated more than 9,270 office appointments and hospital procedures in 2021, enabling care conservatively valued at \$5.6 million.

Want to support this essential program? [Click here!](#)

Meet Our Board: Mark Townsend, MD

Mark D. Townsend, MD, MHCM, serves as Chief Clinical Officer of Providence Group, Bon Secours Mercy Health. He joined the Board of Access Now in 2022.

How does your "day job" relate to Access Now?

The mission of Bon Secours Mercy Health includes "...we bring Good Help to those in need, especially people who are poor, dying and underserved." Bringing Good Help to those in need through Access Now is absolutely aligned with the Ministry of Bon Secours.



What made you decide to join the Access Now Board?

I heard about Access Now prior to returning to Richmond, and I have been impressed with the novel approach of the organization. The incredible contribution to the community is exciting, and I am honored to join the Board!

What do you think is the most important component of Access Now?

I believe that the most important component of Access Now is coordination of care for the marginalized members of our community, including those that are constrained by immigration status.

How does Access Now enrich our community?

By mobilizing physicians to donate their valuable time and expertise, and by matching the services of physicians to the needs of our most vulnerable neighbors, Access Now enriches our community by improving the health and wellbeing of all generations.

What else would you like to tell us?

As an immigrant who had a long journey to citizenship, I personally benefited from pro bono care as a teenager when my family could least afford it; I am deeply humbled and honored to be able to return the favor through my support of Access Now!

Access Now receives top rating

Access Now earned a top **2022 Gold Rating** from the National Association of Free and Charitable Clinics Quality Standards Program.

NAFC Quality Standards elements include policies and procedures related to the following areas: Administrative, Enhanced Access and Continuity of Care, Identifying and Managing Patient Population information, Planning and Managing Care, Providing Self-Care Support and Community Resources, Tracking and Coordinating Care and Measuring and Improving Performance.



Access Now serves thousands of uninsured patients in the Richmond area, connecting them with specialty providers who volunteer their time to ensure that no one goes without care.

'I am very grateful'



"With the help I've been receiving, I've been getting better from my illness. Thanks to the doctors who have been so kind of seeing me. I never thought I would qualify but I am very grateful to Access Now for their help."

– **Ana**, Access Now patient

HCB2 receives gift to continue cancer fight

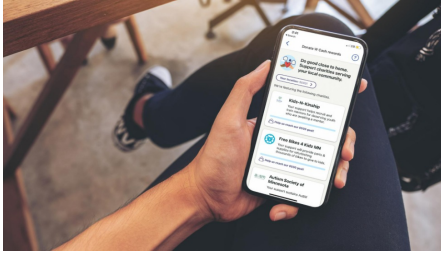
Hitting Cancer Below the Belt (HCB2), a Richmond-based nonprofit partner of Access Now, was recognized with a national award earlier this year.

The 2022 80% In Every Community National Achievement Award is given in recognition of distinguished, ongoing efforts to increase colorectal cancer screening rates across the U.S. The award is given by the National Colorectal Cancer Roundtable, founded by the American Cancer Society and the Centers for Disease Control and Prevention.



HCB2 engages thousands of community members, providing community education, early detection services for the uninsured and support services for patients and survivors.

Access Now benefits from myWalgreens donation program



Here's a new way to support us: Access Now is one of only three area nonprofits selected for the myWalgreens donation program.

Walgreens partnered with in/PACT and The GoodCoin Foundation to help implement the program across the country.

Members of the myWalgreens loyalty program will be able to earn and donate Walgreens Cash rewards to Access Now. This program will be available through the Walgreens mobile app and online at Walgreens.com.

The gift of giving with Amazon Smile

Want to help make a difference while you shop in the Amazon app, at no extra cost to you? Simply follow the instructions below to select "Access Now, Inc." as your charity and activate **AmazonSmile** in the app. They'll donate a portion of your eligible mobile app purchases to us.



How it works:

1. Open the Amazon app on your phone
2. Select the main menu (=) & tap on "AmazonSmile" within Programs & Features
3. Select "Access Now, Inc." as your charity
4. Follow the on-screen instructions to activate AmazonSmile in the mobile app

[Make a donation](#)

Access Now

(804)622-8145

accessnow@ramdocs.org

<http://www.AccessNowRVA.org>

The Access Now Board of Directors and staff thank the following for their generous support:

Bon Secours Richmond Health System
Commonwealth of Virginia
HCA Virginia Health System
MEDARVA Surgery Centers
Metropolitan Health Foundation
OrthoVirginia
Richmond Academy of Medicine
Richmond Memorial Health Foundation
Rotary Club of West Richmond
The Overton and Katharine Dennis Fund
The Harrison Foundation
The Jenkins Foundation
The Titmus Foundation
TowneBank Richmond Foundation
Tuckahoe Orthopaedics
Tucker Cardiology Associates, P.C.
United Way of Greater Richmond and Petersburg

