

THE PATIENT'S NAVIGATOR

February 2022
Access Now - a program of the Richmond Academy of Medicine

Visit our Website



Total number of patients seen since Access Now began
16,714

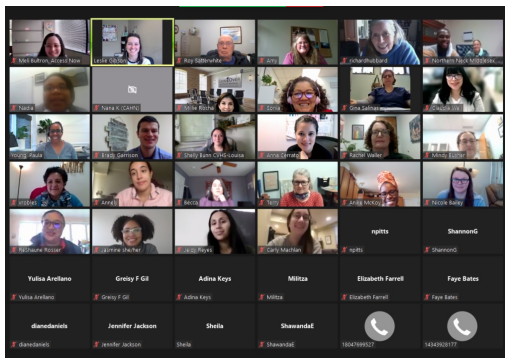


Total current number of specialty care volunteers
1,156



Total reported value of donated care since Access Now began
\$60.4 million

Access Now hosts annual meeting for clinics



Access Now's 2022 Annual Clinic Meeting was held Jan. 28 via Zoom.

Attendees represented 19 area clinics. At the meeting, they received an update on procedures, specialty updates and information on a new online social needs platform **Bridge2ResoucesVA.**

A big thank you to all the clinics that work with Access Now!

Access Now: 'It makes me feel safe'

I am very grateful to Access Now and to all the doctors who have taken care of me. Receiving the specialty medical care I need makes me feel safe.

The Access Now staff and volunteers always care about the health of people and show kindness. It helps me a lot because, if I am okay, then my family is fine." -- **Yuri O.**, Access Now patient



Meet Our Board: Andy Thanjan, MD

Dr. Andy Thanjan, a physician at Gastrointestinal Specialists, Inc., joined the Board of Access Now this year. A third-generation physician, he manages general gastrointestinal diseases and performs upper GI endoscopies and



colonoscopies.

Dr. Thanjan's areas of interest include gastroesophageal reflux disease, peptic ulcer disease, constipation, diarrhea, colorectal cancer screening, hemorrhoid banding and liver diseases including Hepatitis B and C.

How does your "day job" relate to Access Now?

Every day, I have the opportunity to take care of patients from all socioeconomic backgrounds.

What made you decide to join the Access Now Board?

I began volunteering and joined the Access Now Board because I wanted to become more involved in the Access Now process of helping the underserved population.

What do you think is the most important component of Access Now?

I think the most important thing we do is to provide health care for those in need.

How does Access Now enrich our community?

Our community is better because Access Now is providing high quality health care to all, no matter what their financial situation is.

What else would you like to tell us?

I commend the Richmond Academy of Medicine's commitment to the Access Now program.

Annual surveys coming soon

We want to hear from you!

If you are a volunteer specialist with Access Now, be on the lookout for Access Now's annual satisfaction survey. This also is your opportunity to make any adjustments to your current agreement with the Access Now program.

If you ever have any questions or concerns, contact Access Now Program Manager **Leslie Gibson** at 804-622-8143.



Specialty volunteers needed



Access Now depends on the generous support of physicians and other health care providers who donate their services so that every patient has a chance for the specialty care they so desperately need.

We are especially in need of additional specialists in the areas of:

- Podiatry
- Otolaryngology
- Neurosurgery
- Wound Care

[Make a donation](#)

Access Now

(804)622-8145

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<http://www.AccessNowRVA.org>

The Access Now Board of Directors and staff thank the following for their generous support:

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