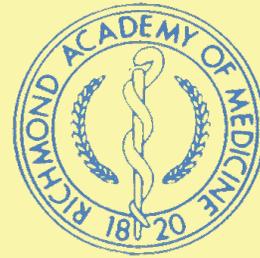


# THE PATIENT'S NAVIGATOR



Access Now

Spring 2024  
A PROGRAM OF



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To support Access Now in its essential mission,  
please click the button below:

[Make a Donation](#)



Total number of patients seen  
since **Access Now** began:  
**18,966**



Total current number of specialty  
care volunteers:  
**1,179**



Total reported value of donated  
care since **Access Now** began:  
**\$72,411,406.00**

Statistics are current as of February 26, 2024.

## Clinics Will Soon Have Direct Access Through FHASES

Access Now is excited to announce it will soon launch an enhancement to its **FHASES referral system** that will expand system capabilities for clinics. Among the changes:

### Clinics will be able to...

- Sign on and submit inbound referrals;
- Check the status of their referrals;
- Update their pending, submitted, or incomplete referrals;
- Have read-only access to their accepted or denied referrals.

### Access Now's staff will be able to...

- Update the status of submitted referrals to accepted, denied, or incomplete;
- Update the referral destination service location and provider fields;

### When an Access Now staff member creates a patient from an accepted referral:

- A patient record will be created.
- The documents attached to the patient's inbound referral will be displayed in the patient's documents.
- A new patient referral will be created from the information captured on the referral tab of the inbound referral.
- Detailed requirements will be captured in FHASES.

The new enhancement is **scheduled to take effect in April**. Please contact Sue Speese ([sspeese@ramdocs.org](mailto:sspeese@ramdocs.org)) if you have any questions about the FHASES update.



## Diabetic Eye Clinic with MEDRVA and CrossOver

Access Now is excited to announce it will be partnering with **MEDRVA** and **CrossOver Healthcare Ministries** in hosting a community-wide **diabetic eye-screening** program beginning in January 2024.

MEDRVA will provide a volunteer ophthalmologist or



optometrist at CrossOver to perform diabetic eye exams. Access Now will coordinate and schedule all patients from 33 safety-net partner clinics into care at CrossOver Eye Clinic. Referrals for the program will be sent through Access Now.

Our shared goal is to increase the quality of care provided for each diabetic patient with a yearly diabetic eye screen. If you have a referral, contact Access Now via [our website](#).

## CME Hours for Volunteering

**Did you know** that volunteer providers can earn 1 hour CME credit for 1 hour of volunteering, up to 15 credits to fulfill the 30 Type 2 CME credits they need?

[□ Learn More!](#)

Up to 15 of the Type 2 continuing education hours may be satisfied through delivery of services, without compensation, to low-income individuals receiving services through a local health department or a free clinic organized in whole or primarily for the delivery of health services. One hour of continuing education may be credited for one hour of providing such volunteer services. For the purpose of continuing education credit for voluntary service, documentation by the health department or free clinic shall be acceptable.



***"The Access Now team is helpful, professional, and does its best to look after my patient needs."***

- Jorge, Access Now patient

## Interpreter Class Slots Open in May

**Attention area free clinics:** Do you have a staff member interested in becoming a **qualified medical interpreter**?

Access Now will host a medical interpreter class during the first two weeks of May. One Access Now staff person and **six people from area free clinics** will be eligible to attend the class for a minimum charge. Graduates will be qualified medical interpreters.

**Access Now will cover \$500 of the \$600 fee** for each participant. Clinics will only have to pay a **\$100 nonrefundable fee**. Dates available include **May 6, 8, 10, 13 and 15**.

Contact Sue Speese for more information or to reserve a space: 804-622-8134 or [sspeese@ramdocs.org](mailto:sspeese@ramdocs.org).



## Access Now Closed March 29 for Spring Holiday

Access Now's office will be closed **Friday, March 29** as our dedicated staff enjoy a much-needed day of rest on our **Spring Holiday**.

We'll reopen on **Monday, April 1**.

May you and yours enjoy a wonderful spring!



## Access Now benefits from myWalgreens donation program



Here's a new way to support us: Access Now is one of only three area nonprofits selected for the **myWalgreens** donation program.

Walgreens partnered with **in/PACT** and **The GoodCoin Foundation** to help implement the program across the country.

Members of the myWalgreens loyalty program will be able to earn and donate Walgreens Cash rewards to Access Now. This program will be available through the Walgreens mobile app and online at Walgreens.com.

*We hope the inspirational news shared here has brought a smile to your face today. Should you feel so moved as to consider a donation, please scan the QR code at right.*

*Any amount will go a long way in helping Central Virginia's uninsured find the medical treatment they need. Thank you for your support!*



### Access Now

(804) 622-8145

[accessnow@ramdocs.org](mailto:accessnow@ramdocs.org)

<http://www.AccessNowRVA.org>

*The Access Now Board of Directors and staff thank the following for their generous support:*

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