

## What Makes Good Medical Care?

It's more than just medical supplies: The essence of any medical care you may need is professional guidance and service from trusted medical providers.

All too often, however, that is out of reach for residents of the Greater Richmond area. Constrained by their income, unemployment, or insufficient coverage, many with pressing, specialized health needs would be left to fend for themselves without the benefit of invaluable medical care, if it were not for the generosity of 1,180 medical providers in 53 different specialties, who volunteer at no cost their invaluable expertise and skills in tandem with Access Now.

In 2024, Access Now celebrated its 17th year of bringing together patients in need and charitable physicians, nurse practitioners (NPs), physician assistants (PAs), therapists,

and other clinicians. A network of 35 safetynet clinics referred 3,284 unduplicated patients to Access Now.

Our dedicated, compassionate staff arranged transportation for and scheduled 7,020 appointments, an astonishing 98% of which were kept, with that same percentage of survey responses rating the service they received as "excellent." It's no small task, but it keeps Richmond's already stretched-thin emergency rooms from becoming further overwhelmed.

Access Now could not survive without the continued generous support of its gracious donors. For every dollar donated to Access Now, we provide \$12.00 in care.

To learn more about Access Now or to donate to our life-saving work, go to AccessNowRVA.org.

# 2024 Highlights

Access Now makes a significant difference in our community by providing specialty medical care to the uninsured.

#### ln 2024:

We referred 3,284 patients to more than 1,150 physicians and other health professionals and four hospital systems for the complex care they needed.

We received 3,869 referral requests for specialty medical care.

Our staff coordinated more than 7,020 office appointments and hospital procedures.

Volunteer physicians and other health professionals donated care valued at more than \$6 million.





"I want to express my sincere gratitude to Access Now for their invaluable help. Their support has been instrumental to me...
Their dedication and professionalism are truly admirable."

Sthefany M.,Access Now patient

"I am very grateful to Access Now and to all the doctors who have taken care of me... because they always care about the health of people at no cost and with kindness toward the patients. Thank you!"

- Yuri O., Access Now patient



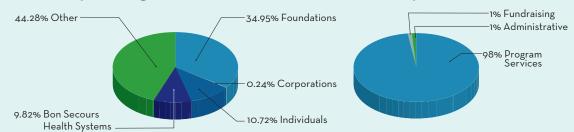


"Access Now greatly improves the quality of life for our patients and overall medical care for our community... Thanks for making that possible!"

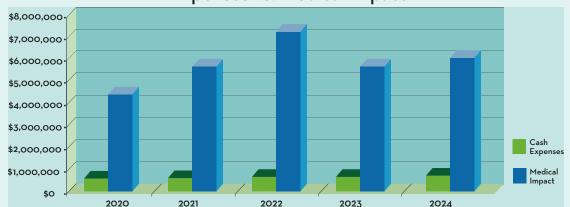
Clifford Deal, MD

### 2024 Operating Revenues (audited)

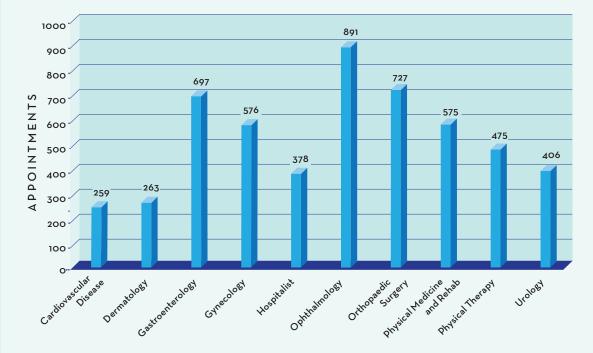
### 2024 Expenses (audited)



Expenses vs. Medical Impact



Access Now continues to serve thousands of uninsured individuals in the Greater Richmond area who need specialty medical services. We provide access to more than 50 specialties, with the greatest demand for appointments in 2024 shown below.



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Providing Specialty Health Care for the Uninsured of Greater Richmond

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